



FINALISATION OF RENAMING Yellow Rock to Yellow Rock Ridge

Addressing Fact Sheet

What has happened?

The NSW Geographical Names Board (GNB) has renamed the suburb of Yellow Rock to Yellow Rock Ridge to remove the duplication with the suburb Yellow Rock in the Blue Mountains. The change was officially gazetted on Friday 1 March, 2024.

Has my postcode changed?

No. The existing postcode of 2527 will remain.

Updates to emergency services

Essential service providers like Emergency Services and State Government agencies that update address data daily or have a live feed will have the new address 24 hours after it is entered into the NSW Address Database.

Will a change affect my property deeds?

No. The legal description of your property is the Lot Number and DP number, which will not be altered.

Will anything change in regard to my mail delivery?

We have contacted Australia Post Local Delivery Centre to ensure they are up to date on the change. There should be no change to your delivery service and no change if you use a PO Box. You will not need to redirect mail.

What if my property is tenanted?

If your property is affected by the suburb name change and is currently tenanted, the change will also affect your tenants. Please arrange for your tenant to be advised (by you as the owner, or by your managing agent) as soon as possible with the information that is contained on these pages here.

Updates to online maps

The GNB will notify Google Maps of the name change however the timeframe for this to be updated is unknown.

Delivery of goods and services

When ordering products and services, it is recommended that you include a statement in the 'Additional Delivery Information' field that your suburb name has recently changed.

What will Council do to help with the address change?

Council will advise the following authorities of the property address change on your behalf. No other personal details will be transferred.

- NSW Addressing
- Australia Post Addressing
- Australia Post Local Delivery Centre
- NBNCo
- Sydney Water
- Endeavour Energy
- Telstra
- Australian Electoral Commission (NOTE: this may still require you to confirm by going to [Update my details on the electoral roll - Australian Electoral Commission \(aec.gov.au\)](https://www.aec.gov.au))

My service provider can't find my new address

If you are experiencing problems with having a new address being recognised, the previous address should still be accepted until such time that the new addresses have been updated in an organisation's dataset. If there are difficulties validating your address, you can refer the organisation to SIX Maps where they can search the NSW Addressing Database to verify your new address. [SIX Maps \(nsw.gov.au\)](https://www.sixmaps.nsw.gov.au). You can also use the letter Council has provided as proof of the change and your new address details.

Who do I need to notify of my new address?

Authorities and service providers hold different addresses for each individual and customer.

These addresses are known as:

- 'Property or Supply Address' – the site to which the service is provided (incl. meter reading)
- 'Mailing or Billing or Service Address' – the site to which mail / bills are sent

The GNB will arrange for the '**Property or Supply Address**' of affected properties to be updated in the official NSW Address Database, from which many organisations draw their addressing data. These include but are not limited to :

- Local Government
- State Government
- Federal Government
- Emergency services
- Utilities
- State Owned Corporations
- Commercial organisations
- Academic Institutions

However, organisations cannot update your '**Mailing / Billing / Service Address**' unless notified by you. Even if you receive your bill by email it may still include your 'mailing' address and may need to be updated.

It is recommended that you use the following checklist as a guide to notify relevant authorities and organisations of any changes to your 'Mailing / Billing / Service Address' and your 'Property Address'. Updating the address details for some will be more important than others.

A good place to start is [Moving house | Service NSW](#) which has an extensive list of links for updating address details.

What if I have ongoing difficulties with my new address?

Should you continue to experience difficulties please contact Council by emailing council@shellharbour.nsw.gov.au

Address notification checklist

- ☐ MyGov (ATO, Medicare, Centrelink, Child Support, Seniors etc.)
- ☐ Electoral roll
- ☐ Service NSW (licences, vehicle registrations, etc.)
- ☐ Insurance services
- ☐ Childcare and education (school, TAFE, university, etc.)
- ☐ Phone and internet retailers
- ☐ Pay TV services
- ☐ Health services (doctor, dentist, specialists, veterinarian, etc.)
- ☐ Financial services (banks, accountant, etc.)
- ☐ Energy retailer
- ☐ Building contractors
- ☐ Legal services (lawyers, solicitors, etc.)
- ☐ Employer
- ☐ Friends and family
- ☐ Loyalty programs and mail order catalogues
- ☐ Real estate agents (advise tenants, etc.)

For more information contact Council

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E-mail: council@shellharbour.nsw.gov.au

www.shellharbour.nsw.gov.au